

Daycare Policies



Please familiarise yourself with our attendance policies before enrolling in our daycare program.

Attendance Policies

We run a structured daycare program, that does not allow for casual attendance. As discussed with you prior to enrolling your dog, we will require you to choose a regular day or days for your dog to attend daycare, as we are focusing on developing the dogs together as a group for safety and social purposes.

Your dogs safety and wellbeing are our first priority, and this structured program allows our staff to get to know the dogs in our care incredibly well, and are therefore able to judge quickly any changes to behaviour, health or wellbeing that might arise.

Any flexibility within this policy will come down to the judgement of our daycare staff on your dogs ability to integrate into additional groups, their familiarity with our rules and structure and their adherence with our regular policy.

Booking Your Days & Changes To Your Attendance

All daycare attendance must be booked in advance of the day you attend. The majority of the time, this will not be an issue for you, as once your dog is enrolled and has passed their assessment period, you will be placed on a rolling booking, as we will assume you are attending your regular day, unless we are advised otherwise.

If you need to skip a day for any reason, please ensure you let us know so that we are not waiting for your dog to arrive. If you need to arrange additional days, swap a day, or make changes to your regular schedule, please speak with one of our daycare staff to make these arrangements (where possible).

Drop Off & Pick Up Times

Our drop off window is from 7.30am to 9.30am. We require all dogs to have arrived for the day prior to 9.30am in order to attend. This is due to several factors, including staffing and play group arousal levels. It is much harder to integrate new arrivals into the group late in the day, when the majority of the dogs have already exerted their morning energy.

Pick up from 3.30pm to 6.30pm, unless other arrangements have been made with us. We can accommodate earlier pick ups, and do have some dogs who attend for shorter hours, but please note there is no half day rate for daycare.

